

Customer Guide

Everything a customer does on Power Ring.

Design a system around your real energy needs, receive up to three itemised installer bids, compare them side by side, pay or finance, then follow your installation stage by stage. Every step is annotated with what to look for on screen.

Seven steps · 12 terms explained · about 8 minutes to read

ON THIS PAGE

- 1 The words we use**
Twelve terms that cover everything you will see
- 2 Design your system**
The AI prompt on your phone, or the guided form on a computer
- 3 Read your design**
Your recommended system, its price range and the Energy Audit Book
- 4 Publish and get bids**
Turn the design into a live request and receive up to three bids
- 5 Track your quotes**
One page for your design, its bids and your payment state
- 6 Compare and accept a bid**
Compare itemised offers and lock in your installer
- 7 Pay or finance**
Pay Power Ring directly, or spread it over monthly repayments
- 8 Follow your installation**
Stage-by-stage progress, with notes and photos from site

Start here: powerring.ng/estimate · Questions: hello@powerring.co · +234 906 000 3896

START HERE

The words we use

Twelve terms cover everything you will see while designing, comparing and paying. Read these first and the rest of the guide reads like a checklist.

1 Design engine

The Power Ring calculator that turns your appliances and location into a recommended solar system — array, inverter and battery — with an indicative price.

2 Energy audit

The appliance-level picture of what you actually power: each appliance, its watts and how many hours a day you use it. Everything else is built on it.

3 Load profile

Which loads you are designing for — essentials only, or essentials plus cooling. It changes the battery and inverter size the engine recommends.

4 Tariff band

Your grid supply band (A to E). Together with your region it tells the engine how many hours of grid power you realistically get.

5 Recommended system

The output of your design: solar array in kWp, inverter in kVA, and battery capacity in kWh with your chosen backup hours.

6 Indicative price range

A guide band for what a system like yours typically costs in your area. It is a range, not a quote — your actual price comes from bids.

7 Quote code

Your project's short reference, like PRQ-7X3K. It is how you track bids, pay, and follow the installation. Keep it handy.

8 Marketplace

Where your published design is offered to vetted installers in your state. Each design accepts up to three bids so comparisons stay clear.

9 Bid

An installer's priced offer: the equipment, the quantities, their prices, warranty and estimated install days — itemised so you can compare properly.

10 Premium Service offer

Power Ring's own instant guaranteed quote, built with premium-grade components. It arrives shortly after you publish and is valid for 7 days.

11 Platform fee

Power Ring's coordination fee, already included in the total you see on each bid. The price on screen is the price you pay.

12 Project tracker

The stage-by-stage record of your installation once a bid is accepted and paid for — updated by your installer with photos and notes.

STEP 01

Design your system

There are two ways in and they meet at the same place. On a phone the AI prompt is the front door; on a computer you get the guided form. Neither changes what you end up with.

ON YOUR PHONE — THE AI PROMPT

1 Say it in plain words

Describe your home, shop or office the way you would to a friend. No sizes or calculations needed.

2 Or tap an example

The suggestions show the level of detail that works best — appliances, or just the kind of property.

3 Attach a photo or your bill

A photo of your appliances or panel is enough for the engine to read them for you.

4 The engine lists what it found

Appliances, quantities and estimated running hours appear for you to confirm, then continue into the full design.

ON A COMPUTER — THE GUIDED DESIGN

1 Seven screens, nothing hidden

Property, Location, Energy, Roof, Load, Configure, then Results. Completed screens stay clickable if you want to change an answer.

2 Add each appliance

Loads come pre-filled with realistic watts for your sector — add the quantity and the hours you use them.

3 Your running total

Daily energy and peak load build up as you add loads, so you can see what is driving your system size.

4 Configure the finish

On the Configure screen you set battery backup hours, room to expand later, and whether you want General or Premium grade equipment.

The seven screens, in order

- Property — house, business or industrial, and the type
- Location — your state, area and grid tariff band
- Energy — your appliances and how long you run them
- Roof — the roof type, so mounting is quoted correctly
- Load Profile — essentials only, or essentials plus cooling
- Configure — backup hours, future expansion, quality tier
- Results — your recommended system and indicative price

Do this now: powerring.ng/estimate — or open the app on your phone and type what you want to power.

STEP 02

Read your design

Your results screen is the same document your installers will bid against, so it pays to look it over before publishing.

WHAT YOU ARE LOOKING AT**1 How the system fits together**

Array, inverter and battery shown working together on your property — the picture of what you are buying.

2 Your recommended system

Array size in kWp and panel count, inverter size in kVA, and battery capacity with the backup hours you asked for.

3 Indicative price range

A band for what this class of system typically costs in your area — a guide, not a quote. Your real prices arrive as bids.

4 The design context

Your tariff band, load profile, roof type and property type, so you can sanity-check the assumptions behind the numbers.

5 Adjust Design

Change an answer and the engine recalculates immediately. Nothing is locked until you publish.

6 Energy Audit Book

The full document behind your design: loads, sizing calculations and pricing context. You and your installers both work from it.

Worth knowing before you publish**● General or Premium**

the two product-quality tiers differ in the brands installers may quote, and the indicative range follows your choice.

● Backup hours drive cost

more hours of backup means a bigger battery. Trim hours you do not need and the design gets cheaper.

● Your progress is saved

step away and your answers are still there when you come back.

● Published designs last 7 days

so publish when you are ready to compare real prices.

Do this now: run your own design and open the Energy Audit Book at powerring.ng/estimate

STEP 03

Publish and get bids

Publishing turns your design into a live request. Installers in your state are notified, your quote code is created, and your own Premium Service offer follows shortly after.

WHAT YOU ARE LOOKING AT

1 Your full name

The name your installers and our team use on the project. Required.

2 Email address

Optional, but worth adding: your quote code, bid alerts and Premium Service offer all arrive here.

3 Phone number

Required — it is the second way to find your quote later, alongside the code.

4 Invite a specific installer

Already know a company? Enter their installer code (for example INS-AB12) and they will see your design too.

5 Publish & Get Quotes

One tap takes your design live to active installers in your state and creates your quote code.

6 Up to three bids

The marketplace is capped at three bids per design, so comparison stays sharp instead of endless.

What happens the moment you publish

- **Your quote code is created**
something like PRQ-7X3K. It identifies your design in every conversation, payment and report.
- **Installers in your state are notified**
active installers covering your location receive your design.
- **Your code is emailed to you**
along with a link that opens your quotes page directly.
- **A Premium Service offer arrives**
Power Ring's own guaranteed quote, valid for 7 days, so you always have a benchmark to compare bids against.

You will never need an account

- Your quote code by email · your phone number to track · no password to remember

Do this now: publish when you are ready — your quote stays open for 7 days.

STEP 04

Track your quotes

One page holds everything: your design, the bids against it, the Premium Service offer and your payment state. Bookmark it — the link with your code is in your email too.

WHAT YOU ARE LOOKING AT

1 Quote code, or your phone number

Two ways in. The code is fastest; your phone number finds every quote you have published.

2 Search

Type it and tap Find — no password or account to remember.

3 Your quote, with its live status

Awaiting bids, Bids received, Active or Expired. You always know where you stand.

4 Bid slots filling up

Each dot is one of the three bids your design accepts. Two lit dots means one slot left.

5 The Premium Service card

Power Ring's own guaranteed offer sits at the top of your quote, so you can compare every installer bid against it.

What each status means

- **Awaiting bids**
published and live; installers are reviewing your design.
- **Bids received**
at least one installer has priced the job — open it to compare.
- **Active**
you accepted a bid and the project is under way.
- **Expired**
the 7-day window passed with no accepted bid; design again to restart.

Do this now: track your quotes any time at powerring.ng/my-quotes

STEP 05

Compare and accept a bid

Bids are itemised rather than a single number, so comparing is about equipment, warranty and time — not just the cheapest total. The Premium Service offer gives you a reference point.

WHAT YOU ARE LOOKING AT

1 Who is bidding

Company name and installer code, so you can see who you would actually be working with.

2 The total you pay

Already includes the Power Ring platform fee, itemised underneath, so there is no surprise later.

3 Line by line

Panels with quantity, wattage and unit price, inverter, batteries, mounting, wiring and professional fee.

4 Warranty and install time

Years of warranty and estimated install days — the two numbers that decide how painless this is.

5 Download the bid

Each bid opens as a PDF you can keep, print or send to family before deciding.

6 Accept or Decline

Accept starts your payment step. Decline puts the slot back so other installers can still bid.

How to compare well

● Start with the specification

same array, inverter and battery sizes across all bids — you are comparing brands and workmanship, not different systems.

● Then warranty and install days

a longer warranty or a shorter build often outvalues a small difference in price.

● Use the Premium offer as your anchor

Power Ring's guaranteed price shows what premium-grade equipment costs, so you can judge every bid against it.

● Decide within the 7-day window

your design and its bids stay open for a week. Decline the ones you do not want and keep comparing.

Do this now: open your bids at powerring.ng/my-quotes and compare them side by side.

STEP 06

Pay or finance

Accepting a bid opens your payment step. Choose to pay in full, or pick a financing package with a deposit and monthly repayments — either way your money goes to Power Ring, not to the installer.

WHAT YOU ARE LOOKING AT**1 Two ways to pay**

Self-finance and pay Power Ring directly, or finance it through a partner with a deposit and monthly repayments.

2 Payment goes to Power Ring

Never to the installer's account. We hold the project together and coordinate delivery.

3 Use your quote code as the reference

Your invoice shows the account and the exact reference, so your payment is matched to your project instantly.

4 Send your proof of payment

Email it to hello@powerring.co and your installation is scheduled to begin.

5 Financing, worked out before you apply

Deposit, tenure options, monthly repayment and total repayment are all shown up front.

6 Your application goes to the partner

Fill in the fields they ask for, then track the outcome — under review, partner approved, approved, or declined.

Paying in full

- Tap Self-finance, then Confirm & Get Invoice.
- Pay to the account on your invoice, using your quote code as the reference.
- Email your proof of payment to hello@powerring.co.
- Your project turns active and installation is scheduled.

Paying over time

- Tap Finance me and pick a package: deposit, tenure and monthly repayment are all shown.
- Complete the short application the finance partner asks for.
- Confirm & Apply — Power Ring submits and coordinates it for you.
- Pay the deposit when approved, then continue with your monthly plan.

Do this now: pay for an accepted bid at powerring.ng/my-quotes

STEP 07

Follow your installation

Once your payment is confirmed, your project appears in the tracker, where your installer records every stage with notes and photos. You can check in from anywhere.

WHAT YOU ARE LOOKING AT

1 Find your project

Same two keys as your quotes: quote code or the phone number you registered with.

2 Who is installing

The company that won your bid, so you always know who is on site.

3 Progress at a glance

Completed stages out of the full list — useful for a quick check when you are not home.

4 The Project Report

A downloadable document covering your system, the agreed scope and the install record.

5 The timeline chart

Stage dates on a single chart, so you can see the pace of the work at any moment.

6 Stage by stage detail

Each milestone carries its completion date, the installer's notes and site photos.

Before the tracker appears

- **Accept a bid**

which locks in your installer and the agreed total.

- **Pay your deposit or invoice**

and send the proof — this is what activates the project.

- **Then follow the build**

stages tick off as the work is done, and you can download your report at the end.

Do this now: track your project at powerring.ng/projects

That is the whole journey.

Start with your appliances, publish when you are happy, and let installers in your area compete for the work. Your design takes minutes; the bidding does the hard part for you.

Design My Solar System · powerring.ng/estimate

Track my quotes · powerring.ng/my-quotes

Track my project · powerring.ng/projects

BUYING FOR FAMILY BACK HOME?

The diaspora route is built for Nigerians abroad: design a system for family in Nigeria, register an account, and arrange financing — all from where you are. Start at powerring.ng/diaspora.

STILL HAVE A QUESTION?

Our team answers by email and phone, and the support page lists every way to reach us.

How to use this guide

- **Numbered notes match the screen**

Every numbered note refers to the numbered marker on the live screen, so you can read this with the app open beside you.

- **Nothing here needs a password**

Designing, publishing and tracking a quote all work without an account. Your quote code and phone number are all you need.

- **Share it freely**

Send this PDF to family or a client — it is a complete walkthrough of what buying solar on Power Ring involves.